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FACSIMILE TRANSMISSION

DATE: October 4, 2005

TO: Examiner: Steven Blount
Commissioner of Patents
United State Patent & Trademark
Office

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FROM: Bourque Law Offices
Manchester, New Hampshire

RE: Non-Blocking Expandable Call Center Architecture
US Serial No. 09/456,166

Our Reference: CELLIT-003XX

Number of pages including cover sheet: 11

Original of this document to be mailed as well: ☐ YES ☒ NO

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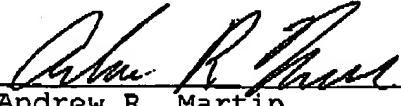
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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : Jose Villena et al.
Serial No. : 09/456,166
Filed : December 7, 1999
For : Non-Blocking Expandable Call Center
Architecture
Attorney's Docket : CELLIT-003XX
Examiner : Steven Blount
Group Art Unit : 2742

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By 
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AMENDMENT

Mail Stop Amendment
Commissioner of Patents
PO Box 1450
Alexandria, VA, 22313-1450

Sir or Madam:

In response to the Final Office Action dated June 2, 2005,
please amend the above-identified Patent Application as follows:

Please withdrawal the amount of \$450.00 for an extension for
response within second month from deposit account 02-3285.

10/06/2005 EFLORES 00000015 023285 09456166

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